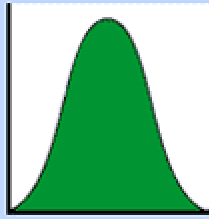


*Behavioral HealthCare Specific
Integration and Collaboration: Sharing
Public and Private Examples to Meet the
Challenges*

Introduction:

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Institute for
Behavioral
Healthcare
Improvement

*Improving the Performance Curve
in Behavioral Healthcare*

What Is IBHI?

About IBHI: IBHI is a recently created charitable organization dedicated exclusively to improving the quality of mental and substance use (behavioral) health care.

Aim: To dramatically improve behavioral health care outcomes by creating a high performing national learning organization that invites behavioral healthcare organizations out of their historical silos into collaborative action. IBHI seeks to encourage a movement that translate's a passion for quality improvement into sustained action.

IBHI is a national organization: Home Office – Albany, New York

www.IBHcl.org

Learning Objectives:

At the end of this two-part session, participants will:

- Learn conceptual and operational frameworks for “integration”, between Behavioral Healthcare (including substance abuse) and general health care for practitioners;
- Learn from three case studies of more integrated public and private systems,
- Develop an approach for adapting and testing more integrated approaches in their own settings
- Develop leadership skills to assist in successful implementation

The IOM Report:

- Individual patient preferences, needs, and values prevail in the face of residual stigma, discrimination, and coercion into treatment.
- The necessary infrastructure exists to produce scientific evidence more quickly and promote its application in patient care.

- **Multiple providers' care of the same patient is coordinated.**
- **Emerging information technology related to health care benefits people with mental or substance-use problems and illnesses.**

- The health care workforce has the education, training, and capacity to deliver high-quality care for mental and substance-use conditions.
- Government programs, employers, and other group purchasers of health care for mental and substance-use conditions use their dollars in ways that support the delivery of high-quality care.
- Research funds are used to support studies that have direct clinical and policy relevance and studies to discover and test new therapeutic advances.

The Concept of Integration

- What's included?
 - Providers
 - Para-professionals
 - Family
 - Community supports
 - Medical care vs non-medical care

The Effect of Silos

- Inability to shift funding to most cost-effective approach
- Guild thinking prevents mutual cooperation toward a broader objective
- Inhibits shared communication
- Confidentiality issues
- All interplay with each other

What is this about?

- What will help our patients recover and keep them healthy?
- Mental Health vs. Substance abuse
- MH/SA vs. Medical Care
- All Medical Care vs. non-medical care
- Community Support

Getting the Ball Rolling

- Can we talk?
- Can we pool our money?
- Can we lobby to change inhibiting regulations?
- Who's idea can we borrow?
- Who will help us?

It's easier to ask for forgiveness than permission